Modular Changing Places
A simple solution to a common problem
In a word, iHUS were fantastic! They clearly have a grasp on exactly what is needed to meet the Changing Places criteria.

Craig Williams — Country Parks Principle Contracts & Projects Officer, Kingsbury Water Park
Over a quarter of a million severely disabled people in the UK don’t have access to public toilet facilities that meet their needs.

At iHUS, we’re on a mission to change this – and we’ve developed a simple solution to this common problem.

Our modular Changing Places toilets provide opportunities for some of the most vulnerable people in our society, whilst generating untapped revenue for those who invest in them.
We’re one of the UK’s leading disabled adaptations companies, specialising in the design and installation of modular Changing Places toilets.

The iHUS team combine over 30 years’ experience in construction with a specialist knowledge and passion for disabled adaptations. Based in South Yorkshire, we work nationwide to enhance the provision for disabled people in care homes, schools, leisure centres, tourist attractions, commercial and domestic properties.

Our portfolio spans all aspects of building adaptations from small adaptations and mobility solutions, to extensive adaptations for people with a very specific and traumatic profile.

We’re passionate about transforming lives, and regardless of the challenge or situation, we deliver practical solutions for end-users and those who support them to maximise independence.

To all at iHUS, many thanks for a totally stress/hassle-free job from start to finish. Words cannot describe how you have changed the quality of Danielle’s life.

Mr & Mrs Rosher – Private Clients

Whilst we’ve developed a modular Changing Places solution, we can also adapt existing buildings and facilities, providing there’s enough internal space and height.
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Changing Places, changing lives

Standard accessible (‘disabled’) toilets don’t meet the needs of all disabled people. People who are unable to weight bear due to profound and multiple learning difficulties, brain injury or age-related health issues, often need extra equipment and space to enable them to be changed or use the toilet safely. Thankfully, these needs are met by Changing Places toilets.

The Changing Places campaign is one of the most significant initiatives in disability access for the last 20 years. It’s importance is reflected in current legislation (BS 8300:2009 and Building Regulations Approved Document M 2013) which describes Changing Places toilets as ‘desirable’ in larger buildings and complexes.

As a result, many large organisations are starting to enhance their provision and help some of the most vulnerable people in our society to enjoy a newfound freedom.

In compliance with BS 8300, a Changing Places facility should provide:

- **The right equipment**, including a height adjustable adult-sized changing bench, ceiling track hoist system (or mobile hoist if this isn’t possible) and peninsular toilet.

- **Adequate space (12sqm)** for the disabled person and up to two carers, including a centrally placed toilet with transfer space either side and a screen to allow privacy.

- **A safe, clean environment** that is publicly accessible, with wide tear-off paper roll to cover the bench, a large waste bin for disposable pads and a non-slip floor.

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Pictured: Changing Places campaigners Robert Glover and daughter Molly attending the opening of our seafront facility in Eastbourne.
A unique modular solution

Many organisations limit their Changing Places options by solely focusing on an internal adaptation. Our quick-build modular solutions create space, rather than taking it — ensuring the optimal internal layout.

Our pre-fabricated Changing Places are delivered and lifted into position on-site as a complete unit. This minimises disruption to any existing buildings, whilst accelerating build times and improving quality control.

Each unit provides 12sqm of internal floorspace, a minimum internal ceiling height of 2.4m and premium equipment throughout. Additional features, such as roof lanterns and internal feature walls, are used to further enhance user experience.

Aesthetics can be tailored both inside and out. The external shell can be clad in materials to complement your existing buildings or environment, plus we provide a wide range of internal colours and finishes.

Future-proof: If you ever need to relocate your business, your modular Changing Places facility can travel with you.

High usage: In contrast to many internal adaptations, our standalone facilities are highly visible. As a result, they get used more and help to attract new customers.
Standard floorplan (12sqm)

01. Manually operated hand dryer
02. Waste disposal bin
03. Large power-assisted height adjustable washbasin
04. Paper towel dispenser
05. Full length mirror
06. Large sanitary disposal bin
07. Peninsular toilet
08. Alarm reset button
09. Vertical grab rails
10. Drop-down support rails, one with a toilet roll holder
11. Flat topped close coupled cistern
12. Alarm pull cord
13. Full room cover ceiling-track hoist
14. Retractable privacy screen
15. Height adjustable showering/changing bed
16. Floor drain
17. Shower unit
18. Wide paper roll dispenser for use on changing bed
19. Sanitary towel dispenser
20. Two clothes hooks (1,050mm & 1,400mm)

Our modular Changing Places facilities have been developed to exceed the requirements of BS 8300.
The business case for investment


Financial argument

Figures released by Visit England show that 83% of disabled people have made a conscious decision not to visit an unwelcoming or inaccessible business — particularly those with no suitable, clean, toilet facilities. Put simply, businesses with a Changing Places toilet are capitalising on missed revenue from those that don’t. And that’s a lot of cash!

The money that households with a disabled person spend is estimated to be worth £212 billion, according to Government research. This figure — the so-called ‘purple pound’ — relates to all 12.2 million disabled people in the UK.

Whilst many of these people can use a standard accessible (‘disabled’) toilet, there’s still a huge number of profoundly disabled people whose families are having to carefully choose where to spend their money, because so few businesses and attractions cater for their needs.

Accessible tourism in the UK is worth £12.4 billion

(Source: Visit England)

The payback can be phenomenal. Here’s an example of how Sandcastle Waterpark in Blackpool is reaping the benefits of their Changing Places toilet.

Increase in disabled visitors, as a direct result of installing a Changing Places toilet

£100k

Over £100,000 generated in new business from disabled visitors since installation

Legal argument

BS 8300:2009 (Design of buildings and their approaches to meet the needs of disabled people. Code of practice.) recommends that Changing Places toilets should be provided in larger buildings and complexes (see examples below).

Under the Equality Act 2010, service providers are required to make reasonable changes where a disabled person would otherwise be at a substantial disadvantage. The Act also requires that service providers think ahead and address barriers that impede disabled people.

In large building developments, Building Regulations Part M describes Changing Places toilets as ‘desirable’. Toilet accommodation must be suitable for all people who use your building, whilst the time needed to reach a wheelchair-accessible toilet should be kept to a minimum.

Moral argument

Over a quarter of a million severely disabled people in the UK — including those with profound and multiple learning disabilities — don’t have access to public toilet facilities that meet their needs. This severely limits their ability to participate in the day-to-day activities that so many of us take for granted.

Changing Places aren’t just toilets: They create opportunity for some of the most vulnerable people in our community.

Standard accessible (‘disabled’) toilets don’t provide changing benches or hoists, and most are too small to accommodate more than one person. Without Changing Places toilets, severely disabled customers are put at risk. They face being changed on toilet floors, in the back of their car, or a number of other places that are equally unhygienic and undignified.

BS 8300:2009 recommends that Changing Places toilets should be installed in:

- major transport termini or interchanges (i.e. large railway stations and airports);
- motorway services;
- sport and leisure facilities (including large hotels);
- cultural centres, such as museums, concert halls and art galleries;
- stadia and large auditoria;
- shopping centres and shopmobility centres;
- key buildings within town centres (i.e. town halls, civic centres and main public libraries);
- educational establishments;
- and health facilities, such as hospitals, health centres and community practices.
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...we needed a specialist company to fully manage our Changing Places project, so we could remain focussed on our day jobs. Fortunately, we found that company in iHUS.

Phil Oakland — Seafront Manager, Eastbourne Borough Council
Service, process and timescales

Our service is designed for efficiency. We handle planning, design and manufacture your facility, complete all groundworks and provide complete project management.

Free on-site consultation
One of our experts will visit you to discuss your ideas, survey your site and advise on Changing Places toilet layout, planning and pricing.

Design and quotation
You'll receive an initial set of drawings (floorplans, elevations, 3D visuals) and a detailed breakdown of costs within days of your on-site consultation.

Planning and building consent (8-13 weeks)
Partnering with industry specialists, we manage the process of obtaining permission to build your facility from your LPA (local planning authority).

Manufacture and installation (3-4 weeks)
Each unit is manufactured at our production facility in South Yorkshire. This process takes three weeks in total — from erecting the steel frame and cladding your facility, to the second-fix and finishing touches.

One of our modular units being lifted into position at Kingsbury Water Park

Our groundworks team prepare your site, ready for your complete unit to be delivered and lifted directly into position. Services are connected within a couple of days and your new facility is ready to use.

Expertly project managed throughout
From concept to completion, an experienced project manager will oversee every aspect of your build, minimising stress and disruption to your business.
Accessibility training and support

We’re proud to work in association with Access For All UK — expert consultants who live and breathe accessibility, and deliver Changing Places training as part of our comprehensive service.

The installation of your Changing Places facility is an important step towards creating an accessible destination and attracting the ‘purple pound’, but it’s just the beginning. Promoting your facility throughout each stage of the customer journey to your venue as well as engaging potential users and service providers in the wider community are also key elements.

That’s why we’ve developed a one-day workshop in partnership with Access For All UK — focussed on understanding the needs of disabled people and their companions and the barriers they may face when visiting your venue.

The workshop also covers practical tips on caring for, promoting and marketing your facility and your broader accessibility, locally and nationally.

Delivered on-site to all relevant staff and representatives from the wider community, the session will help to ensure that Changing Places are at the heart of your destination’s accessibility. Working in partnership we will help you to create an action plan that will increase visitor numbers, enhance your bottom line and help your new Changing Places facility to change lives.

Access For All UK clients include: Heritage Lottery Fund; Hilton Hotels & Resorts; Lake District Estates; Marks & Spencer; Merlin Entertainment; Peak District National Park; Royal Horticultural Society; The National Trust; Trans Pennine Trail; and Visit England.
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iHUS have developed the perfect solution for an outdoor CP facility. We’re delighted to partner with them and enhance their service.

Jane Carver & Gillian Scotford
Founders of Access For All UK

Access For All UK is no ordinary company: It’s a company with a conscience. Both company founders, Jane Carver and Gillian Scotford, are parents of children with disabilities and bring exceptional insight from 20 years’ firsthand experience of the challenges this can bring. This, combined with specialist expertise in training and development, accessible tourism and healthcare, creates a unique proposition that’s unrivalled in the U.K. Access For All UK clients include: Heritage Lottery Fund; Hilton Hotels & Resorts; Lake District Estates; Marks & Spencer; Merlin Entertainment; Peak District National Park; Royal Horticultural Society; The National Trust; Trans Pennine Trail; and Visit England.
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